

# FACT SHEET FOR PEOPLE WITH DISABILITIES

The Openair Frauenfeld should be a special experience for every visitor. That's why it is very important to us to keep the festival area as accessible as possible. You will find the most important information on this fact sheet.

Please consider that the Openair Frauenfeld takes place on an open area. Depending on the weather, maneuvering a wheelchair can sometimes be difficult to impossible. We do our best to make and keep as many paths as wheelchair accessible as possible.

## TICKET PURCHASE

### Tickets for people with disabilities

For visitors with disabilities who are dependent on an accompanying person, a discount is granted in the form of a 2-for-1 ticket. The accompanying person receives a free ticket according to the ticket category purchased.

To make use of this offer, you must provide a valid document proving that you are dependent on an accompanying person.

Tickets can be booked by e-mail at [rollstuhl@ticketmaster.ch](mailto:rollstuhl@ticketmaster.ch)

Please send a copy of your valid IV card (CH), severely disabled card (DE) or the accompanying person notation in your Swisspass directly to Ticketmaster to complete the ticket purchase.

Tickets for people with disabilities can be ordered via [rollstuhl@ticketmaster.ch](mailto:rollstuhl@ticketmaster.ch) until the start of the festival on 10. July 2024. There are no tickets available at the box office..

Do you have other needs and would like to visit Openair Frauenfeld? We are happy to receive your individual request regarding accompanying persons and other needs via [info@openair-frauenfeld.ch](mailto:info@openair-frauenfeld.ch). We will do our best to make your experience at the festival as pleasant and accessible as possible!

## ARRIVAL

### Arrival via VIP entrance

Visitors arriving by car can find the car park via the "Frauenfeld Ost" exit on the A7 freeway and follow the signs to "VIP-Parking".

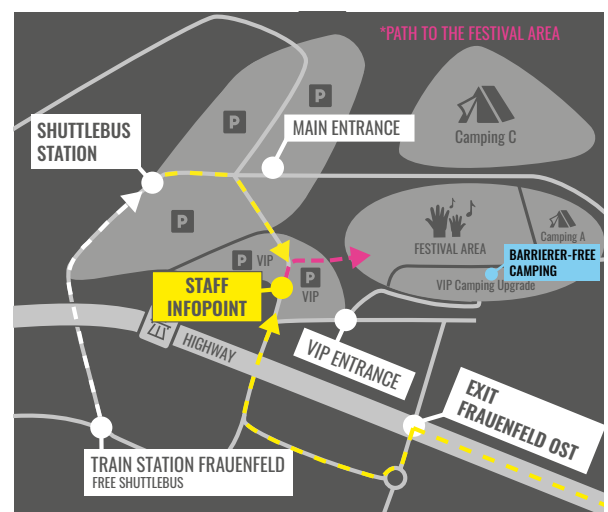
If you are travelling by public transport, you can take the shuttle bus from Frauenfeld railway station. Please note that the end station of the shuttle bus is located near the main entrance. From there, follow the signs to the staff info point to get to the barrier-free entrance.

### Parking

Your ticket entitles you to free parking. Please show your ticket to security to get to the right car park.

### Wristband

Festival wristbands can only be redeemed at the staff info point. This also applies for the accompanying person.



## CAMPING

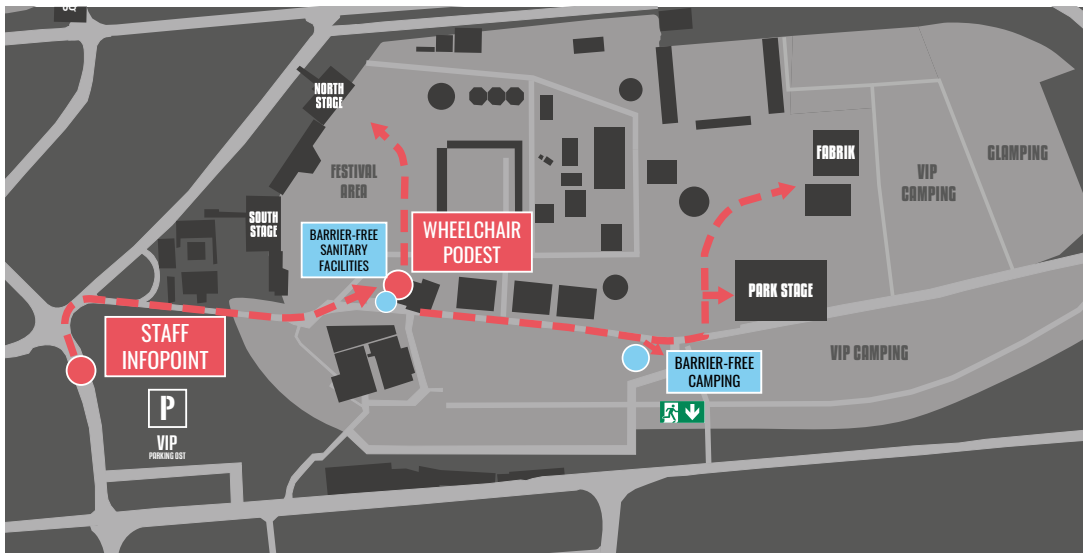
### Barrier-free camping area

There is a separate camping area that is adapted to your needs. During the order process, you have the option of a free upgrade for the barrier-free camping area. This upgrade entitles 2-4 people to stay overnight in the barrier-free camping area (area 12m<sup>2</sup>). This means you can take your accompanying person and other camping buddies with you to the barrier-free camping area.

A maximum of one additional upgrade can be booked for further camping buddies: Valid for 2-4 people for CHF 30 per upgrade.

Sanitary facilities are located on the barrier-free campsite and on the festival site, are signposted and accessible with an Eurokey. Further information about the Eurokey can be found here: [Eurokey informationen](#)

## FESTIVAL MAP OVERVIEW



## ACCESS PERMISSIONS

### Wristband

To ensure access to the relevant areas, visitors with disabilities will receive a special festival wristband. This ensures that only authorised visitors have access to these areas.

### Wheelchair platform

To enable all visitors to have a great concert experience, we offer a wheelchair-accessible platform. Please note that due to space limitations, there is room for only one accompanying person.

### Barrier-free sanitary facilities

Barrier-free sanitary facilities are available near the VIP Tower, where also the wheelchair platform is located.

### Paths on the festival area

Depending on the weather, maneuvering a wheelchair can be difficult at times. The marked paths are the best way to move around the festival area between the different stages. Direct access to the North Stage, Park Stage and LaFabrik is only possible via the grass field.

Any questions: [info@openair-frauenfeld.ch](mailto:info@openair-frauenfeld.ch)